

Sopwell & Verulam Children's Centre - Welcoming Policy Rules & Regulations

The Children's Centre believe that children develop and learn best in a positive, encouraging and welcoming environment where they feel respected and safe to explore. We therefore seek to create this environment within the services we provide, and believe that all children under 5 and their families attending our services are entitled to this. In order for this to happen, we ask that the following points are adhered to:

- All parents and carers are responsible for the welfare of their child/ren and must actively and positively address any unwelcome behaviour displayed by any child/ren in their care;
- If you have concerns about another child's behaviour, then this must be addressed politely and resolved in a positive way;
- If another member of the group raises a concern about you or your child/ren's behaviour then this must be responded to and resolved politely and in a positive way;
- No discrimination or discriminatory behaviour must be displayed, and will not be accepted;
- Cold refreshments will be available at snack time. Hot drinks may be available. Service users will be required to risk assess the provision of hot drinks with regard to their service provision/activity. Services run directly by the Children's Centre will require that any hot drinks be consumed away from any babies or children present (eg. in the play and activity rooms) for health and safety reasons.

If you have any queries about the above regulations, or would like to make additional suggestions about how to ensure the Children's Centre is welcoming to everyone, please speak to the Children's Centre Manager, who will be happy to discuss this with you.