

RICKMANSWORTH CHILDREN'S CENTRE



Parent Questionnaire

Dear Parents and Carers

Thank you for taking the time to complete our short survey.

All information is treated as confidential and no names will appear in reports.

Your answers will help us to understand what parents and carers of children under 5 years old would like to be available in the area and to help us to plan what we offer.

To explore your ideas further, we would like to invite you to participate in a parent's forum. If you are interested, please leave your details on the form at the end of this survey.



**Sure Start
Children's Centres**



partnership
mother/father/carer (please contact **HERTFORDSHIRE** if appropriate)



Who lives in your house? _____

What is your age?
(please indicate)

Under 21 21 – 25 25-30 30-40
prefer not to say

Have you heard of Children’s Centres?

Yes No



How many children do you have? _____

What ages are they? _____

Please describe your ethnic origin
(indicate below)

White British
Asian British
Black British
Mixed (please specify)

White Other (please specify)
Asian Other (please specify)
Black Other (please specify)
Other (please specify)



Do you smoke?

Yes No

Have you had any problems or concerns about your child’s talking or listening? Yes No

If yes, what did you do, who did you speak to, did it help?

Have you had any problems or concerns about your child's behaviour or eating? Yes No

If yes, what did you do, who did you speak to, did it help?



Have you been to any groups about parenting? Yes No
(eg a parenting programme? If yes, what was it? Where did it take place?
Was it helpful?)

Did it make a difference to what you did with your child? In what way?

How useful would the following services be for you and your family?

Essential Quite useful Not relevant

Parenting Support Groups

Home visits from the Centre's team

Help to meet and access other
services/professionals

Support for lone parents, young parents

Access to 1-2-1 confidential support

How useful would the following courses be to you and your family?

	Essential	Quite Useful	Not relevant
Numeracy (budgeting, managing your finances etc.)			
Literacy (reading/writing skills for <i>yourself</i>)			
Child development			
Understanding your child's behaviour (ages and stages)			
IT skills			
Benefits advice (in the centre/on the website)			
Returning to work/study			



Have you ever had help or advice regarding benefits or money matters?

Yes

No

If yes, who gave it to you?



Have you heard of or used the Toy Library?

Yes

No

If yes, how often do you use it?

How long have you lived in the area?

How do you feel about it?

How satisfied are you with local services for young children in the community?

Very satisfied

Satisfied

Dissatisfied

Very dissatisfied

Please detail any services you would like to see offered in the area?

(ie workshops in parenting, ICT, smoking cessation, maths or English, ante-natal, health visitor)

Please indicate which of the following would encourage you and your family to use the Children's Centre? (please tick all that apply)

Helpful and welcoming staff

Information about support available

Low cost services

An informal and relaxed atmosphere

Being able to find the Centre easily

Assistance in accessing the services if needed

Being easy to access with pram/buggy/car seat

Easily accessible by public transport

Availability of car parking



If you have visited the Centre before, please say –

What is the best thing about the Children's Centre and its services?

In what way could it be improved?

Thank you for very much for your support. The information you have provided will be extremely helpful.

Please return completed forms to either the person who gave it to you or:

Rickmansworth Children's Centre
Shepherds Lane
Rickmansworth
Herts
WD3 8JJ
01923 772094

Email: admin.rickmansworth@hertschildrenscentres.org.uk

Visit our web-site: www.hertschildrenscentres.org.uk/rickmansworth



Contact details for Parents Forum

Rickmansworth Children's Centre want to ensure that our services meet the needs now and in the future of parents and carers in our area. We are looking for a number of people (mums, dads, grandparents, carers) to give feedback, thoughts and feelings on our future plans and also to give you the opportunity to make any suggestions you may have.

If you wish to be included in the Parent's Forum, please give your contact details below:

Full name	
Address	Postcode:
Phone	Home: Mobile:
Email	