

Dear children's centre user

Every year Hertfordshire County Council asks people who use children's centres, to complete a short survey to share their thoughts and comments about the centres, to help the council understand how satisfied parents are with services provided and make improvements if necessary.

*The survey is designed to be completed online and should only take **10mins** to complete. To begin the survey please **click here:***

<https://www.hertsdirect.org/websurveys/surveys/PJHANP/>

*The survey will be available for you to complete from Monday 6th February 2012 **until 6am Monday 5th March 2012.***

We know that your time is very precious so, to thank you for completing the survey, you will be entered into a prize draw if you give your name and contact details at the end of the survey.

This prizes are Tesco gift cards worth:

- *1st - £100*
- *2nd - £75*
- *3rd - £50*

The winners will be announced by Friday 9th March.

Please encourage anyone you know who uses Children's Centres in Hertfordshire to complete this survey too, this could be a partner, grandparent or childminder.

The information will be analysed by a person who is independent from the Children's Centre(s) that you use. Results of the survey will be published at Easter time on this website: www.hertsdirect.org/childrenscentres

Many thanks for your help.