

Barleyfields

A Sure Start Children's Centre

You said, we did..

Parents at the Parent Forum asked us for a toy library.

Barleyfields Children's Centre responded by working in partnership with Broadwater Children's Centre to provide a mobile toy library for families.

Parents asked for sessions on weaning and fussy eating to take place at Barleyfields.

Barleyfields Children's Centre responded by working with the Health team to provide these sessions from Spring 2011.

Parents asked us for a group for babies from 9 months to 2 years.

Barleyfields Children's Centre responded by providing a Toddler Rhyme and Story Time session on Friday afternoons.

Parents and Carers said that Stay and Play was too busy.

Barleyfields Children's Centre responded by introducing a booking system to ensure that the session is enjoyable for everyone attending.

Parents and Carers asked us for a wider variety of toys at Stay and Play.

Barleyfields Children's Centre responded by offering toys and activities for each EYFS Area of Learning and asking children to choose what they would like the following week. Families are welcome to ask if they would like a particular toy out – we will be happy to help.

Parents asked for story books to read to their babies in Baby Group.

Barleyfields Children's Centre responded by providing a variety of books suitable for this age group for parents and babies to share.

Parents and Carers said they were unsure of the routine at Stay and Play. Barleyfields Children's Centre responded by providing a timetable for the session.

Parents and Carers asked for equipment to help with toilet training and hand-washing.

Barleyfields Children's Centre responded by providing a potty, toilet seat and step.

Parents said that they are worried about coming to Barleyfields as groups can sometimes be cliquey.

Barleyfields Children's Centre responded by ensuring that staff are available to welcome all families to the Children's Centre and make sure everyone feels included.

Parents from outside the Barleyfields said they are not entirely happy with the new booking arrangements.

Barleyfields Children's Centre has listened to the feedback but needs to balance this with meeting the needs of local families and accommodating them at our sessions.

Parents said that groups can be daunting if children are new to Barleyfields and not feeling confident.

Barleyfields Children's Centre responded by setting up play sessions where two or three families can come along to meet staff and play at the Centre.

Families asked for weekend activities for working parents and for families to enjoy together.

Barleyfields Children's Centre responded by setting up a monthly Family Fun session on Saturday morning.

Mums asked for breastfeeding support.

Barleyfields Children's Centre responded by making sure that the Children's Centre is breastfeeding friendly, providing information about group and one-to-one support in the local area in a new leaflet .

Grandparents asked for a longer singing and story time with musical instruments and puppets at Stay and Play.

Barleyfields Children's Centre responded by providing this as appropriate for the children at each session.

Parents asked for outdoor play with ride-on toys and parachute games. Barleyfields Children's Centre responded by providing ride-on toys from Broadwater Toy Library at some sessions and planning Picnic & Parachute sessions for the summer programme.

Families said that snack time at Stay and Play needs to be safer, calmer and fairer.

Barleyfields Children's Centre responded by buying more tables so that children can sit up for their snack, and by supervising children taking snack.

Families suggested that Barleyfields Children's Centre stops offering hot drinks and provides a wider range of cold drinks.

Barleyfields Children's Centre responded by carrying out a consultation during Child Safety Week in June 2011.

Families said that Barleyfields staff should be more pro-active in asking for donations as they are happy to contribute but sometimes forget.

Barleyfields Children's Centre have put in place a system for a £1 suggested donation for each session.

Families asked for information on finding a pre-school and when to do this. Barleyfields Children's Centre are working with local early years settings to produce a fact sheet for families.

Parents asked that Children's Centre staff encourage children over 9 months to access Rhyme Time to maintain the calmness of Baby Group.

Barleyfields Children's Centre will consider extending the Toddler Rhyme Time session to accommodate the older babies.